

## **CASE STUDY - BUILDING CAPABILITY**

## For a multinational financial services client

This client had wanted to upskill it's change delivery team, from sponsors through project and programme managers and the PMO. Over reliance on contingent resourcing and a surge in business initiatives requiring strong project management disciplines were the key drivers for this assignment.

Our focus was to provide a sustainable capability development approach, based on a coowned process maturity model, designed to integrate with their Human Resources led career development framework.

Taking some of the best parts of the SEI's Capability Maturity Model Integration (CMMI), we worked with our sponsors to produce a customised assessment, coupled with an integrated development programme. We also helped them rationalise & update their underlying tools and templates to help embed the new programme management approach.

## The PMO Academy Blueprint for managing change

GOVERNANCE	PORTFOLIO MANAGEMENT	DELIVERY INTEGRITY	RESOURCE MANAGEMENT	CAPABILITY DEVELOPMENT
Programme Oversight	Portfolio Construction	Plan Integrity Management	Supply & Demand Management	Capability Assessment
Financial & Benefits Control	Do-ability Analysis	Risk Management	Sourcing	Skills Training
Vendor Management	Change Impact Mapping	Change Control	Skills Testing	Career Planning
7 011001		Change Control  Deliverables Management	Skills Testing Onboarding	Career Planning  Coaching &  Mentoring

## **Great outcomes!**

- \* Re-energised delivery teams as a result of a focus on personal development
- Hugely simplified (and hence more effective) methodology
- Refreshed and web enabled tools and templates making it easier for project managers to do the right thing!





Want to find out more? Please contact us for an initial discussion:

T: +852 3748 3751

E: info@pmoacademy.com